

OPERATIONAL AND SUPPORT/MAINTENACE TRAINING COURSES AND SCHEDULES
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Introduction

US Security Technologies, Inc. offers customizable and user-selectable training courses to match customer needs for training customer’s operational staff as well as support and maintenance personnel. The schedules and programs are often adjusted to match customer’s specific environment and operational scenario.

Types of Courses

Two basic courses are offered. One designed specifically for operators and the other for the maintenance/support team. Schedule 1 is designed for operational staff while Schedule 2 s designed for the maintenance or support staff.

Both courses as stipulated below are recommended for all customers purchasing the equipment.

Operational Training Course Outline --- Schedule 1

Number	Subject Name	Description	Credit Hours/Class
VITOPS101	Threat Assessment	Introductory course, basic level, may include case studies	1-2
VITOPS102	Security Needs Assessment	Basic analysis of security needs and recommendations, may include case studies	1-2
VITOPS103	UVSS Operational Deployment	Basic options and procedures for deployment	1-2
VITOPS104	Software / Hardware Intro	Windows and system introduction. Components and description	1-2
VITOPS105	Hardware Details	Details regarding DIIM and other related hardware	2-4
VITOPS106	Software Details	Details regarding various aspects and options of the software, hands on training	4-6
VITOPS107	SW Troubleshooting	Software related troubleshooting	1-2
VITOPS108	HW Troubleshooting	Hardware related troubleshooting	1-2
VITOPS109	Ops Exam	Examination / Tests	----

Support and Maintenance Course Outline --- Schedule 2

Number	Subject Name	Description	Credit Hours/Class
VITTECH101	Theory and Concepts	Introductory course, basic level.	1-2
VITTECH102	Installation Techniques and Procedures	Basic installation procedures and recommendations	1-2
VITTECH103	Operational Training	Physical Installation Training and Practice	2-4
VITTECH104	Common Errors	Avoiding common errors in installation	1-2
VITTECH105	Hardware Details	Technical details regarding DIIM and other related hardware	1-2
VITTECH106	Software Details	Technical details regarding various aspects and options of the software	2-4
VITTECH107	SW Tech Troubleshooting	Software related troubleshooting – 1 st Level Maintenance	2-4
VITTECH108	HW Tech Troubleshooting	Hardware related troubleshooting -- 1 st Level Maintenance	2-2
VITTECH109	Tech Exam	Examination / Tests	----

Course Parameters

The basic Operational Training Course (OTC) as well as the Support and Maintenance Course (SMC) are typically conducted in English but may be offered with real time translation services by a local language proficient person.

Class room and training aid facilities are typically provided by the customer. However, agreeable arrangements can be made to conduct training courses at other locations.

For each course, the charges for training are \$400 per credit hour (per class). Maximum of 10 persons per class are recommended. The charges remain the same for less than 10 persons. Minimum recommended credit hours are 12. Max recommended credit hours are 22.

A certificate is issued at the end of the course. All participants are required to pass with a minimum grade of 80% to earn the course certificate.



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